

Chippewa Valley InterNetworking Consortium

 $Collaborate \rightarrow Connect \rightarrow Save$

website:

cincua.org

Chair—Kevin Groskreutz

Hospital Sisters Health System 715-717-5030 kevin.groskreutz@hshs.org

Vice Chair—Tom Lange

Chippewa Valley Technical College

Secretary—Tom Stevens

Dove Healthcare

Treasurer—James Martin

Eau Claire Area School District

Mission:

Through a coordinated regional community infrastructure, CINC will position the Chippewa Valley to be innovative, competitive and economically viable for present and future generations.

Frequently Asked Questions

Purpose

The <u>Chippewa Valley Internetworking Consortium</u> (CINC) is a regional Community Area Network (CAN) formed in 1999 to allow members to collaborate, connect and save costs. CINC (pronounced "sink") became an Unincorporated Association in 2011 and enables application sharing between city, county and state government, educational institutions, libraries, nonprofits, healthcare organizations and technology providers. Through a coordinated regional communication infrastructure, captured in an online documentary (http://bit.ly/yTIBIt), CINC helps the Chippewa Valley be innovative, competitive, and economically viable for present and future generations.

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CINC's network promotes economic development, expands educational opportunities, improves the availability of government services, and increases efficiency to reduce the burden on taxpayers. CINC is innovative and sustainable because it is a consortium ownership model with access to ECB frequencies, a robust backbone, and public-private WiFi and WiMax. The CINC infrastructure is fully mapped using Google Earth Mapping and Intermapper applications.

Numbers

- 230 miles of 96-strand fiber with a value in excess of \$13.3 million
- 16 towers and tower-type structures providing Wi-Max

Chippewa Valley Members (as of December 2016)

- 1. Altoona School District
- 2. Augusta School District
- 3. Cameron School District
- 4. Chetek-Weyerhaeuser School District
- 5. Chippewa County
- 6. Chippewa Falls Area Unified School District
- 7. Chippewa Valley Technical College
- 8. City of Altoona
- 9. City of Chippewa Falls
- 10. City of Eau Claire
- 11. City of Menomonie
- 12. City of Spooner
- Colfax School District
- 14. Cooperative Educational Service Agency (CESA) 10
- 15. Covenant Healthcare, LLC (dba Dove Healthcare)
- 16. Dunn County
- 17. Eau Claire Area School District
- 18. Eau Claire County
- 19. Elk Mound School District
- 20. Fall Creek School District
- 21. HSHS Sacred Heart Hospital (Eau Claire)
- 22. HSHS St. Joseph's Hospital (Chippewa Falls)
- 23. Indianhead Federated Library System
- 24. Mayo Clinic Health System Eau Claire Clinic, Inc.
- 25. Mayo Clinic Health System Eau Claire Hospital, Inc.
- 26. McDonell Area Catholic Schools
- 27. Menomonie School District
- 28. Mondovi School District
- 29. Osseo-Fairchild School District
- 30. PESI, Inc. (health care continuing education)
- 31. Regis High School
- 32. Rice Lake Area School District
- 33. Spooner Area School District
- 34. Spooner Health System
- 35. UW-Madison Department of Family Medicine
- 36. UW-Eau Claire
- 37. UW-Stout
- 38. Washburn County
- 39. WiscNet
- 40. Wisconsin Educational Communications Board (ECB)
- 41. Wisconsin Indianhead Technical College (Shell Lake)

Project Collaboration

CINC projects begin in a conceptual phase with a timeline and objectives. Shared interests and resources help identify technical solutions. Member needs (such as lowering costs through shared applications and sharing infrastructure) are met by working together to solve mutual problems. CINC members have found that solving problems together provides better solutions and identifies innovative and cost-effective solutions.

A Best Practice Model

CINC is a role model community area network with officers and bylaws that utilizes inter-governmental agreements and memorandums of understanding. Should one member disengage, it does not diminish the operability, connectivity and infrastructure enjoyed by the other members. CINC's low- or no-ownership capitalized multi-stakeholder model enhances collaboration and creates economies of scale. As a CAN with minimal fees (for fiber locates, support and network maintenance), the outcome service level and advanced network speed and connectivity are far higher than any private provider. Redundant design also allows members, including hospitals and emergency services such as police and fire, to utilize a dependent network for mission-critical applications. The CINC model received inspiration from a book by Nobel Prize winner Elinor Ostrom titled, *Governing the Commons: The Evolution of Institutions for Collective Action*.

Funding, Synergy & Sustainability

CINC is a consortium. Each member is invested and acts together with other members to provide ongoing maintenance for a shared infrastructure that meets each member's needs. This infrastructure enables member organizations to provide exponentially greater and more dependable service at substantially less cost to their respective stakeholders and customers. This CINC community area network model generates a technical and fiscal synergy to create value greater than the sum of its members. CINC projects are funded by the institutions that receive the greatest project benefit. This capitalizing process may involve a lead member with support from others. Members individually determine their own return on investment in order to justify a project investment. This process involves partnership invitations, negotiations, and allows each CINC member to evaluate their own interest and make a proposal to their own governing board. Projects may be incrementally completed in phases. Collaboration allows one member's need to become another's opportunity. Because organizations have different fiscal years, CINC is able to complete projects with exceptional agility.

Organizational Structure & Leadership

As an Unincorporated Association (formed in 2011 under §184 WI Statutes), CINC has no employees or payroll and does not sell any product or service. CINC has an Executive Committee, Officers, Bylaws, a Finance Committee, a Fiscal Agent, committees and an annual meeting. These structures provide the necessary workforce for physical and technical support to oversee infrastructure. Because it is a diverse group of CIOs and IT representatives from various public and private member organizations, CINC members provide the necessary operational staff resources themselves (much like a condo association). For some tasks, vendors are hired. Members each share in the operational responsibilities, costs, and vendor oversight to further the organizational mission. CINC conducted its last strategic planning in July 2013.

Awards & Honors

- **Grant Completion:** Led by UW-Extension, CINC partnered to expand infrastructure in several Wisconsin communities with two Broadband Technology Opportunities grants totaling nearly \$33 million (<u>Building</u> Community Capacity through Broadband). They were completed on time and under budget (January 2014).
- Hosted International Researchers: Mr. Yasuichi Kitamura, a researcher at the National Institute of Information and Communications Technology, Japan, and a member of the Asia-Pacific Advanced Network (APAN); Dr. Hiroshi Mizushima, Chief Senior Researcher at the National Institute of Public Health in Japan. The researchers also visited Internet2 and NIH colleagues and other best practice networks in North America to study innovations and their impact on health care (March 25, 2013).
- Papers Presented at International Conference: CINC members presented four CINC network case studies at the Internet2 Member Meeting. The presentation, "Strengthening a Health Care Community with Advanced Networks: Care Integration at Two Wisconsin Hospitals," examined operational advances that save lives and improve efficiency. The video presentation and slide deck are online (September 2012).
- Honored with the "Chancellor's Friend and Advocate Award," presented by Ray Cross, Chancellor, UW-Extension and UW Colleges, who commented, "The CINC model improves the way many local services are delivered to citizens, saves local taxpayer dollars and lays the foundation for healthy economic development and job growth" (September 2011).

CINC-Sponsored Non-Profits, Municipal and Community Groups

Whether supporting the work of these organizations with application sharing, remote classroom capabilities, or member volunteerism, CINC sponsors the following community and municipal organizations (as of December 2014):

- 1. APPLE Pregnancy Care Center
- 2. Augusta City Hall
- 3. Augusta Senior Center
- 4. Beacon House (shelter for families and pregnant women)
- 5. Beaver Creek Reserve and Citizen Science Center
- 6. Bolton Refuge House (support for survivors of domestic violence and sexual assault)
- 7. Boys & Girls Club of the Greater Chippewa Valley
- 8. Caillier Clinic, Ltd.
- 9. Carson Park Baseball
- 10. Carson Park Football Stadium
- 11. Children's Service Society of Wisconsin
- 12. Chippewa Falls Senior Center
- 13. Chippewa Valley Free Clinic (Eau Claire)
- 14. Chippewa Valley Museum (Carson Park)
- 15. Chippewa Valley Theatre Guild
- 16. Clinicare Corporation (residential treatment for children and adolescents)
- 17. Community Table
- 18. Eau Chamber of Commerce
- 19. Eau Claire Hmong Mutual Assistance Association
- 20. Eau Claire Regional Arts Center
- 21. Eau Claire Transit (providing free WiFi to city bus riders as of September 2013)
- 22. Fall Creek Village Hall
- 23. Fall Creek Public Safety
- 24. Hobbs Municipal Ice Center
- 25. Hope Gospel Mission
- 26. Hope Gospel Mission Store
- 27. L.E. Phillips Memorial Public Library
- 28. L.E. Phillips Senior Center
- 29. L.E. Phillips Libertas Treatment Center
- 30. Lutheran Social Services (LSS)
- 31. Marriage and Family Health Services
- 32. Mt. Washington Residence (Heyde Health System)
- 33. Open Door Clinic (Chippewa Falls Free Clinic)
- 34. Owen Rust Memorial Apartments (Housing Authority of the City of Eau Claire)
- 35. Paul Bunyan Museum (Carson Park)
- 36. Township Fire Department Dispatch Center (Eau Claire County)
- 37. Western Dairyland Community Action Agency